



E-Serve No.: 131 of 2026 | Date: April 02, 2026

Sub: Mandatory Use of Body Worn Cameras (BWCs) during Physical Examination of Import Cargo at CFSs under JNCH

Dear Madam / Sir,

JNCH has issued a Public Notice No.40/2026 dated 31.03.2026 ([copy enclosed](#)) notifying the implementation of mandatory use of Body Worn Cameras (BWCs) by Customs Officers during physical examination of import cargo.

Key Highlights:

-- The mandatory use of BWCs will be effective from 01.04.2026 at all Container Freight Stations (CFSs) under JNCH jurisdiction.

-- The recording will:

>> Begin prior to opening of packages/containers and continue till completion of examination.

>> Capture entire examination process, including interaction with importer, Customs Broker, or authorised representative.

>> Cover critical stages such as:

- Verification of seals
- Opening of packages/containers
- Verification of description and quantity
- Sampling (where applicable)

-- In case of any interruption in recording, the reasons will be documented.

-- The recordings will be:

- Securely stored for a period of 2 years
- Retained longer in case of investigation, disputes, or litigation, until final disposal

-- All CFSs have been directed to ensure availability of BWCs for Customs Officers at their locations.

You are advised to take note of the above and ensure cooperation during cargo examination processes, as all activities will now be recorded for transparency and accountability.

Any difficulties faced in implementation may be brought to the notice of the respective Commissioner of Customs of the Commissionerate or to the Commissioner of Customs , NS-General, JNCH.

Regards,

**Dr. Siddhartha Rajagopal**  
Executive Director

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