



E-Serve No.: 102 of 2026 | Date: March 24, 2026



वस्त्र मंत्रालय
MINISTRY OF
TEXTILES
GOVERNMENT OF INDIA



RELIEF SCHEME

For Exporters

Support by Government of India through ECGC

1. Enhance Credit Support
2. New Coverage incentive
3. MSME surcharge reimbursement

Component-I Component-II Component-III

Already ECGC
insured
56Cr.

Upcoming ECGC
coverage
159 Cr.

Non insured
MSME
282 Cr.

As per DGFT notification No. 65 dated 19.03.2026

www.texprocil.org

Sub: Standard Operating Procedure (SOP) for Claims under RELIEF Scheme (DGFT Notification No. 65/2025-26)

Dear Madam / Sir,

This is to inform you that ECGC Ltd. has issued a Public Notice No. HO/PPD/2026 dated 23-03-2026 ([copy enclosed](#)) on Standard Operating Procedure for claim

submission as per the DGFT's Notification No. 65/2025-26 dated 19-03-2026 under RELIEF Components I, II, III.

Background

- Government of India has introduced RELIEF (Resilience & Logistics Intervention for Export Facilitation) vide above Notification to support Indian exporters affected by extraordinary freight escalation, heightened insurance premium and war-related export risks arising from disruptions in the Gulf and wider West Asia maritime corridor.
- Covers:
 - Shipments already left during the disruption period
 - Upcoming exports to affected regions

2. Nodal Agency

- ECGC Ltd. designated as:
 - Implementing agency
 - Responsible for verification, claim processing, disbursement and monitoring

3. Scope of Coverage

- Covers losses due to:
 - War risks
 - Associated Political risks in the affected countries
- Applicable for shipments:
 - FCL, LCL and Reefer cargo
 - Destined to affected countries such as UAE, Saudi Arabia, Israel, Kuwait, Qatar, Oman, Bahrain, Iraq, Iran and Yemen for delivery or for trans-shipment.
- Not applicable for:
 - Back-to-town cargo

4. RELIEF Components

Component I – Meant for exporters who have already obtained ECGC credit insurance cover.

- Shipment period: 14.02.2026 to 15.03.2026
- Coverage: Up to 100%
- Premium: Existing rates
- Government reimburses ECGC for excess claim payouts

Component II – For Upcoming Exports (Encouraging Insurance)

- Encourages exporters to take ECGC insurance
- Shipment period: 16.03.2026 to 15.06.2026
- Coverage: Up to 95%
- Premium: Existing rates
- Government reimburses excess of the amount that is ordinarily payable under ECGC's existing cover.

Component III – Reimbursement support for extraordinary freight and insurance surcharge borne by eligible non-ECGC-insured MSME Exporters.

- Shipment period: 14.02.2026 to 15.03.2026
- Reimbursement up to 50% of additional freight & insurance costs (CIF contracts), OR 50% of the reduction between the contracted FOB value and the realized export proceeds attributable to such extraordinary surcharges.
- Eligible Costs Include: War Risk Surcharge (WRS) / ECS, Additional War Risk Premium (AWRP), Conflict-related shipping charges, Additional insurance premiums
- Limit: Maximum USD 50 lakh per exporter, subject to Actual loss and prescribed Document submission

5. Claim Filing Procedure on ECGC portal : www.ecgcltd.in

For ECGC Policyholders (Components I & II)

- Login to ECGC portal
- Submit claims via Policy Claim Module

For Non-ECGC Exporters (Component III)

- Register on ECGC portal
- Provide: IEC, PAN, UDYAM, Bank details (KYC)
- Submit claims through portal module

Documents Required (Component III)

(Separate claim per shipping bill): IEC Certificate, MSME Certificate, Purchase Order/Contract, Invoice & Packing List, Shipping Bill, Bill of Lading / Airway Bill, Freight & Insurance invoices (showing surcharge), Buyer correspondence (if deduction applied), Proof of payment, Bank Realization Certificate (BRC), Cancelled cheque copy

Note:

- The documents for Components I & II shall be uploaded / submitted as listed out in ECGC's Claim form, in addition to the ones mentioned above, as applicable.

6. Important Conditions

- Claims processed as per DGFT Notification No. 65/2025-26 (19.03.2026)
- All Claims shall be examined holistically
- Assistance limited to actual loss incurred

7. Contact details of ECGC's Service Network Regional wise is attached herewith for your information ([click here](#)). For any technical issues, please email at econnectivity@ecgc.in

For guidance on the process to be followed for registration or filing claim on ECGC customers portal, Exporter's may access the following videos :

For Registration : <https://scan.page/Jkf69f>

For Filing Claim : <https://youtu.be/IV9nbSZ2P38?si=FLvbT-HFA-yqebst>

Regards,

Dr. Siddhartha Rajagopal
Executive Director

::TEXPROCIL::

TEXPROCIL respects your privacy. You are receiving this email because of your membership with TEXPROCIL.

To ensure that you continue receiving our emails, please add us to your address book or safe list.

Subscribe us on WhatsApp +91-9152009163



TEXPROCIL
Engineering Centre, 5th Floor, Shrimad Rajchandraji Marg,
Mumbai, Maharashtra 400004, India

[Unsubscribe](#)