Circular No. EPS/10/2020-21

To: Members of the Council

Sub.: Special Refund and Drawback Disposal Drive by the Customs

Dear Member,

As a measure to mitigate the problems faced by the exporters on account of COVID-19, the Government has introduced with immediate effect a "Special Refund and Drawback Disposal Drive" with the objective of priority processing and disposal of all pending Refund and Drawback claims. This Special Drive will be in place till April 30, 2020 during which all refund and Drawback claims that are pending as on April 7, 2020 shall be disposed.

However, all relevant legal provisions, Notifications, Circulars and Instructions will be followed while processing the claims.

In this regard, CBIC has issued an Instruction No. 03/2020 -Customs dated April 9, 2020 to all the field formations of Customs, a copy of which is enclosed herewith (click here).

You are requested to please take a note of the above and do the needful.

Regards,

Dr. Siddhartha Rajagopal
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