Circular No. EPS/72/2020-21

To: Members of the Council

Sub: Revised Guidelines for conduct of Personal Hearings in Virtual Mode

Dear Member,

CBIC has vide Instruction dated August 21, 2020 made it mandatory for various authorities such as Commissioner (Appeals), original Adjudicating Authorities and Compounding Authority to conduct personal hearings, in respect of any proceedings under the Customs Act, 1962, Central Excise Act, 1944 and Chapter V of Finance Act, 1944 through Video Conferencing. This facility shall also be extended to proceedings under the CGST Act, 2017 and IGST Act, 2017.

A copy of the above CBIC Instruction dated 21.08.2020 is enclosed herewith (click here).

This is for your information.