



E-Serve No.: 23 of 2025 | Date: February 11, 2025

Sub: Updation of Mobile number & E-mail id associated with DPD Registration

Dear Member,

JNCH has issued Public Notice No.17/2025 dated 07 th February 2025 ([enclosed](#)), for all Importers, Exporters, Port Terminal Operators, Shipping Lines, CFSs, and all stakeholders under JNCH, Nhava Sheva.

To strengthen the "One Time Default Intimation" (OTDI) and "72-hour prior intimation" process, JNCH had introduced an online module (Public Notice No. 13/2020). This module allows importers to request CFS changes via their registered email, with an OTP verification sent to their registered mobile number for authenticity.

Recently, it was found that some email IDs were linked to multiple DPD registrations, raising concerns about potential misuse. To enhance transparency, JNCH has initiated the process of updating mobile numbers and email IDs to those available in the IEC Registration data. Importers may request changes by following the prescribed procedure through their registered email IDs.

All importers are requested to verify their updated email IDs and mobile numbers in DPD Registration. For assistance, please contact the DPD Cell, NS-III ([email: dpdjnch@gov.in](mailto:dpdjnch@gov.in)).

Members may kindly make a note of above.

Regards,

Dr. Siddhartha Rajagopal
Executive Director

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