



E-Serve No.: 214 of 2024 | Date: December 10, 2024

Sub: Launch of Revamped Preferential Certificate of Origin (eCoO) 2.0 System w.e.f. 21.12.2024

Dear Member,

DGFT vide Trade Notice No.23/2024-25 dated 06.12.2024 ([enclosed](#)), has announced launch of the Revamped Preferential Certificate of Origin (eCoO) 2.0 System. The eCoO 2.0 system can be accessed at: <https://trade.gov.in>.

Features of the revamped eCoO 2.0 system:

- Exporters can now assign multiple users/applicants under a single IEC.
- Use Aadhaar-based e-signing in addition to digital signature tokens.
- Access eCoO, FTA details, trade events and more on a single platform.
- Simplified preparation and submission of cost sheets.

Key points for implementation

1. Exporters can begin filing Preferential CoO via the new system from 21.12.2024.
2. Data Migration including Non-Preferential CoO and e-wallet balances, will occur after stabilisation of the Preferential CoO workflow. Details will be notified separately.

Members may kindly note the following:

- Pending Preferential CoO applications submitted by 20.12.2024 will be processed on the legacy system (<https://coo.dgft.gov.in>).
- In-lieu CoO applications for CoOs issued from the legacy system will remain on the legacy platform after 21.12.2024.
- New Preferential CoO applications cannot be submitted on the legacy system after 21.12.2024.
- All new Preferential CoO applications from 21.12.2024 onwards must be filed on the revamped eCoO 2.0 system (<https://trade.gov.in>).
- Existing DGFT website login credentials (<https://dgft.gov.in>) will work on the eCoO 2.0 system. No new accounts are required.
- Additional exporter accounts, if needed, can be created on the DGFT website and will sync automatically with the eCoO 2.0 system.
- Exporters not registered on the DGFT website must register and link their email to their IEC. Refer to the Application Help & FAQs ([click here](#)) for guidance.

- Changes to basic details should be made on the DGFT website under Modify Your IEC. Updates will automatically reflect on the eCoO 2.0 platform.
- Members using eCoO 2.0, E-Wallet facility will have their legacy system balances migrated after the preferential CoO process stabilizes. A separate notification will announce the transfer.
- User Guide and FAQs for eCoO 2.0 are available at (<https://www.trade.gov.in/pages...>).
- Helpdesk Service is available on Toll-Free: [011-23061495](tel:011-23061495) / [011-23061499](tel:011-23061499) (Monday to Friday) and Email: [coo-dgft@gov.in](mailto:coo-dgft@gov.in)

Members are requested to take note of the above and do the needful.

Regards,

**Dr. Siddhartha Rajagopal**  
Executive Director

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