



E-Serve No.: 207 of 2024 | Date: November 29, 2024

Sub: Mandatory Use of Trade Connect Portal for NP eCoO Filing from 01.01.2025

Dear Member,

DGFT's new Non-Preferential (NP) Certificate of Origin (eCoO) 2.0 system is now live on Trade Connect Portal and mandatory for all exporters filing NP CoO applications from 28.08.2024. Exporters are urged to migrate to the new system immediately, as the issuance of NP CoO through the Council shall be discontinued after 31.12.2024.

In this regard, you may kindly refer to Council's E-Serve No. 150 dt. 11.09.2024 ([click here](#)) and E-Serve No. 289 dated 27.12.2023 ([click here](#)).

Why Shift to eCoO 2.0 Now?

Some members are still approaching the Council for NP CoO issuance instead of using the Trade Connect Portal. To streamline the process, members are urged to use this Portal, which provides user friendly features like e-signature options, an integrated dashboard, and multi-user access under a single IEC.

Action Points for Exporters:

Start Now: Begin filing NP CoO applications via <https://www.trade.gov.in>

-- Account Access: Use your DGFT credentials or sign up if unregistered.

-- Prepare for Transition: Familiarize yourself with the eCoO 2.0 system to ensure compliance and avoid disruptions post-December 2024.

Need Help with Filing on the Trade Connect Portal? Contact TEXPROCIL

-- If you encounter any difficulties or errors while filing on the Trade Connect Portal, please contact the Council immediately. We will ensure your issue is promptly escalated to the appropriate authority for resolution.

Assistance and Support:

-- For queries, contact the CoO Helpdesk via toll-free numbers [1800-572-1550](tel:1800-572-1550) / [1800-111-550](tel:1800-111-550) or email at [coo-dgft@gov.in](mailto:coo-dgft@gov.in).

-- For guidance, please refer to DGFT Trade Connect Portal User Guide ([enclosed](#)).

Members are kindly requested to take note of this important Circular and do the needful as advised.

Regards,

**Dr. Siddhartha Rajagopal**  
Executive Director

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Engineering Centre, 5th Floor, Shrimad Rajchandraji Marg,  
Mumbai, Maharashtra 400004, India

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