



THE COTTON TEXTILES EXPORT PROMOTION COUNCIL

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Sub: DGFT launches Revamped Non-Preferential (NP) Certificate of Origin (eCoO) 2.0 System and availability of E-Wallet facility within the upgraded eCoO 2.0 system

Dear Member,

We are pleased to inform you that vide Trade Notice No. 13/2024-25 dated 16th August 2024 ([enclosed](#)) O/o DGFT has launched the enhanced version of the Non-Preferential (NP) Certificate of Origin (eCoO) 2.0 system.

What is eCoO 2.0 system?

>> This new system from eCoO 1.0 will help exporters to speed up the process and make certification clearer and more efficient.

>> It will be available on the website <https://www.trade.gov.in>.

>> Exporters can start applying for NP Certificates of Origin through the new system with issuing agencies from August 28, 2024.

New user-friendly features of eCoO 2.0 system –

>> Exporters can now assign multiple users/applicants to access and manage their applications under one IEC. It will bring flexibility, as different team members can work on the same export tasks.

>> E-Signature Options: Apart from the usual digital signature, exporters can now use their Aadhaar for electronic signing, making it easier and quicker to sign documents online.

>> Integrated Dashboard: The system has a single dashboard where exporters can manage their eCoO applications and find information on FTAs, Trade events, etc. all in one place.

Guidelines for exporters –

>> All new NP CoO applications on or after 28.08.2024 shall be filed on the revamped eCoO 2.0 system (<https://trade.gov.in>).

>> Exporters can use their existing login details from DGFT website (<https://dgft.gov.in>) on the new eCoO 2.0 system. There is no need to create new

accounts for eCoO 2.0. If more exporter accounts are needed, they can be created on DGFT website, and these accounts will automatically sync with eCoO 2.0 system.

>> If an exporter is not registered on DGFT website, they will need to sign up and link their email to their IEC.

>> Please refer to Application Help & FAQs section on DGFT website at <https://www.dgft.gov.in/CP/?opt=application-help>. for more details.

>> Applications for Preferential CoO will still be submitted through the old eCoO 1.0 system (<https://coo.dgft.gov.in>). The switch to the new eCoO 2.0 system for Preferential CoO will be announced later.

>> The new eCoO 2.0 system (for NP CoO applications) and the old eCoO 1.0 system will both be available until all CoO processes are fully moved to the eCoO 2.0 system.

E-Wallet Facility on eCoO 2.0

The eCoO 2.0 system will also have an e-Wallet feature for added convenience. Important points on the working of the E-Wallet is given below:

1.) The balance in the old E-Wallet from the eCoO 1.0 system will not be transferred to the new eCoO 2.0 system on its launch date on August 28, 2024. The old wallet balance will still be available for use with Preferential CoO applications in the eCoO 1.0 system.

2.) The transfer of wallet balances from eCoO 1.0 to eCoO 2.0 will happen later, once the Preferential CoO processes are moved to the new system.

3.) During this transition period, users can add funds to the E-Wallet in the eCoO 2.0 system as needed.

DGFT will be organising Outreach programs to demonstrate the new system. For support, exporters can reach out to the CoO Helpdesk via toll-free numbers or email at coo-dgft@gov.in.

Members may kindly make a note of this new facility of eCoO 2.0 system as it will enhance the efficiency of the export certification process and boost ease of doing business for exporters.

Regards,

Dr. Siddhartha Rajagopal
Executive Director

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