



THE COTTON TEXTILES EXPORT PROMOTION COUNCIL

(Sponsored By Government of India)

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Sub: Introduction of Centralized Video Conference Facility at DGFT Headquarters

Dear Member,

We would like to inform you that DGFT has introduced a new facility of centralized Video Conference facility at DGFT HQs for the benefit of the exporting community w.e.f. 8.11.2023. In this regard, a copy of Trade Notice No. 32/2023-24 dated 6.11.2023 is enclosed ([click here](#)).

Please note the following details:

- Effective from 8.11.2023, a centralized VC facility will be available at the DGFT Headquarters every Wednesday between 10 am to 12 noon.
- Senior officers from DGFT HQs shall remain present during these VCs to address the unresolved matters by various DGFT Regional Authorities (RAs) despite concerted efforts.
- This facility is intended as a platform for Trade and Industry representatives to bring forward suggestions for improvements and raise concerns pertaining to DGFT systems and procedures.
- This facility may be availed by registering on the DGFT portal at www.dgft.gov.in and selecting the 'Centralised VC with HQs' option under 'services'.
- The first preference shall be given to those who have requested a slot by logging in and registering.
- Thereafter, based on availability of time, the VC shall be made open to allow all waiting members in the VC lobby to enter.
- The time and slots available under this facility shall be increased/moderated over a period of time based on the response received from the trade and industry.
- The existing facility of daily online VCs with all RAs of DGFT, as well as individual appointments with concerned officers of RAs over VC shall continue as usual.

Members may kindly make a note of the above VC facility.

Regards,

Dr. Siddhartha Rajagopal
Executive Director

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