



THE COTTON TEXTILES EXPORT PROMOTION COUNCIL

(Sponsored By Government of India)

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E-Serve No.: 244 of 2023 | Date: October 11, 2023

Sub: Video Conference for Trade Facilitation set up by DGFT

Dear Member,

The Council has been receiving a number of representations on Policy / Procedural issues faced at DGFT Level. These representations as and when received are sent to DGFT for early resolution. However, there are some issues which still remain pending.

In this connection, we would like to inform you that the Council had a discussion with DGFT who has directed the Council to advise the members regarding the online facility introduced by DGFT for exporters to request appointments for virtual meetings or personal hearings which was made effective from 01.06.2023. This facility aims to provide support and assistance to exporters and enhance trade facilitation.

The Council requests its members to take advantage of this platform and attend the Virtual Meeting through the DGFT website by following the link given below to seek appointment. The Link is operational between 10:30 AM to 11:30 AM.

Navigate to the DGFT Website (<https://dgft.gov.in>) >>> Services >>> Request for video conference.

In this regard, you may also refer to Council's E-Serve No.142 dated 02.06.2023 ([copy enclosed](#)) and 150 dated 16.6.2023 ([copy enclosed](#)) wherein it was informed about this online facility introduced by DGFT for exporters and guidelines to be followed by Trade.

Members may kindly make a note of the above and avail the opportunity provided by DGFT.

Regards,

**Dr. Siddhartha Rajagopal**  
Executive Director

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