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E-Serve No.: 199 of 2023 | Date: August 17, 2023

<u>Sub: Final Notice for on-boarding on the DGFT Common Digital platform for</u> <u>mandatory e-filing of Non-Preferential Certificate of Origin upto 31.8.2023</u>

Dear Member,

O/o DGFT has issued Trade Notice No.22/2023 dated 16.8.2023 (<u>enclosed</u>) regarding the final notice for on-boarding on the DGFT Common Digital platform for mandatory electronic filing of Non-Preferential Certificate of Origin (CoO) upto 31.8.2023.

It may be informed that –

-- DGFT vide its earlier Trade Notice No.27/2022-2023 dated 28.3.2023 has extended transition period upto 31.12.2023 for mandatory filing of applications for Non-Preferential CoO through the e-CoO Platform.

-- This Directorate has also been emphasizing the enlisted Agencies/chambers notified under Appendix-2E since 19.2.2021, vide Trade Notice No.42/2020-2021 for on-boarding on the electronic platform for CoO (<u>https://coo.dgft.gov.in</u>) to provide an electronic, contact-less single window for CoO related processes.

-- However, a few enlisted Agencies/chambers have still not started the process of onboarding which defeats the purpose of initiating the online system.

In this reference, please be informed that -

-- The transition period for mandatory filing of applications for Non-Preferential COO through e-CoO Platform shall remain valid till 31.12.2023 (till then CoO applications in manual/paper mode shall be allowed).

-- All Agencies/chambers as notified under Appendix-2E, who have still not onboarded on the e-CoO Platform, are required to ensure that their on-boarding process is completed at the earliest and not later than 31.8.2023 failing which these agencies/chambers shall be de-notified from Appendix 2E.

-- For guidance on registration and application submission process, kindly refer to the Help Manual & FAQS at <u>https://coo.dgft.gov.in</u>.

You may also utilize any of the following channels:

1) Raise a service request ticket through the DGFT Helpdesk service

2) Send an email to DGFT COO Helpdesk at: <u>coo-dgft@gov.in</u>

3) Call the toll-free DGFT Helpdesk numbers: <u>1800-572-1550</u>/1800-111-550

Members may kindly make a note of the above.

Regards,

Dr. Siddhartha Rajagopal Executive Director

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