



THE COTTON TEXTILES EXPORT PROMOTION COUNCIL
(Sponsored By Government of India)

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Sub : Online filing of AEO-LO application – Launching of Version 3.0 of web applications

Dear Member,

You may be aware, AEO application processing for AEO-T2 and T3 on the web-based portal has been functional since July 2021.

In order to achieve the Government's initiative of Digital India, CBIC has now launched a new version (V 3.0) to on-board AEO-LO applicants. In this regard, CBIC has issued Circular No.10/2023-Customs dated 11.4.2023 ([copy enclosed](#)).

The updated version of the existing web application is available on (www.aeoindia.gov.in) for both applicants and Customs officials from 11.4.2023.

Features of the new Version (V 3.0) :

- Online filing of AEO-LO applications
- Real-time monitoring of AEO-LO Applications status.
- Digital AEO-LO Certification over email

Procedures to be followed by AEO-LO applicants :

- (1) Submit physical documents in the O/o Jurisdictional Principal Chief Commissioner/ Chief Commissioner of AEO Cell
- (2) Register on AEO web application.
- (3) On successful registration, applicant shall upload the duly filled relevant Annexures for AEO application.
- (4) After uploading, applicant will be able to monitor the processing of their application at each stage in real time on their dashboard.
- (5) In case of any deficiency in the application, the same can be responded through online upload of required additional documents by the applicant on the web

application itself.

Guidelines for filing of AEO-LO application :

- Available on CBIC website under “Indian AEO Programme” Section at (www.cbic.gov.in/htdocs-cbec/home_links/india-aeo-prgm) Or (www.aeoindia.gov.in) under the “Download” Section.

Procedure Simplified :

- To ensure smooth roll-out, AEO-LO applicants shall be allowed to physically file application without registering on AEO portal as a transitional measure, till 30.4.2023.
- From 1.5.2023, AEO-LO applicants need to mandatorily register on the portal for AEO certification.
- AEO-LO application filed at the O/o Jurisdictional Principal Chief Commissioner/ Chief Commissioner before 11.4.2023 are not required to file online and may continue to be processed manually.
- Except where migration on web-application is requested by the existing AEO-LO applicants, should ensure that the AEO certification process is not delayed.

Please note that Circular No. 33/2016-Customs dated 22-07-2016, as amended stands suitably modified to this extent.

In case you face any difficulty during online filing of the application, you may bring it to the notice of the Shri Salik Parwaiz, Additional Commissioner, Directorate of International Customs, CBIC, Tel: [011-21400124](tel:011-21400124); Email : salik.parwaiz@nic.in.

Members may kindly take a note of the above.

Regards,

Dr. Siddhartha Rajagopal
Executive Director

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