

THE COTTON TEXTILES EXPORT PROMOTION COUNCIL (Sponsored By Government of India)

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Circular No. EPS/100/2021-22

Sub: DGFT 'COVID-19 Helpdesk' for International Trade related Issues'

Dear Member,

Department of Commerce and DGFT have undertaken to monitor the status of export and imports and difficulties being faced by trade stakeholders in view of the surge of COVID-19 cases. DGFT has operationalized a 'COVID-19 Helpdesk' to support and seek suitable resolutions to issues arising in respect of International Trade.

DGFT has issued Trade Notice No. 29/2021-22 dated January 6, 2021 - a copy of which is enclosed herewith (click here).

The 'COVID-19 Helpdesk' would look into issues related to the Department of Commerce/DGFT, Import and Export Licensing Issues, Customs clearance delays and complexities arising thereon, Import/Export documentation issues, Banking matters etc. Helpdesk would also collect and collate trade related issues concerning other Ministries/Departments/Agencies of Central Government and State Governments and will co-ordinate to seek their support and provide possible resolution(s).

Exporters and Importers can submit details of the issues faced by them on the DGFT website on which support is required. Alternatively, such details can also be sent on the email id: dgftedi@nic.in with the subject header: Covid-19 Helpdesk.

You are requested to please take a note of the above and do the needful.

Regards,

Dr. Siddhartha Rajagopal Executive Director

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