



THE COTTON TEXTILES EXPORT PROMOTION COUNCIL

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Circular No. EPS/26/2021-22

To: Members of the Council

Sub : DGFT 'COVID-19 Helpdesk' for International Trade related Issues'

Dear Member,

Kindly refer to our Circular No. EPS / 09 / 2021-22 dated April 26, 2021 regarding a 'COVID-19 Helpdesk' put in place by DGFT vide Trade Notice No. 02 / 2021-22 dated April 26, 2021 to support and seek suitable resolutions to issues arising in respect of International Trade.

Reportedly, exporters & importers have started approaching the "DGFT Help Desk" and many of the issues related to the Department of Commerce/DGFT, Import and Export Licensing Issues, Customs clearance delays and complexities arising thereon, Import/Export documentation issues, Banking matters etc. are getting resolved.

In case, you have pending claims under the RoSL, MEIS or RoSCTL schemes, please approach the "DGFT Help Desk" with the details.

Regards,

Dr. Siddhartha Rajagopal
Executive Director

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