Circular No. EPS/9/2021-22

To: Members of the Council

Sub: DGFT ‘COVID-19 Helpdesk’ for International Trade related Issues

Dear Member,

DGFT has put in place a ‘COVID-19 Helpdesk’ to support and seek suitable resolutions to issues arising in respect of International Trade.

DGFT has issued Trade Notice No. 02 / 2021-22 dated April 26, 2021 in this regard.

As per the Trade Notice, Exporters, Importers and other stakeholders can submit information in the ‘COVID-19 Helpdesk’ on issues related to the Department of Commerce/DGFT, Import and Export Licensing Issues, Customs clearance delays and complexities arising thereon, Import/Export documentation issues, Banking matters etc. Helpdesk would also collect and collate trade related issues concerning other Ministries/Departments/Agencies of Central Government and State Governments and will co-ordinate to seek their support and provide possible resolution(s).

A copy of Trade Notice No. 02/2021-22 dated April 26, 2021 is enclosed herewith (click here). The process to be followed to submit the information have been specified in the Trade Notice.

You are requested to please take a note of the above and do the needful.

Regards,

Dr. Siddhartha Rajagopal
Executive Director

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